

Family Vision Care

Tim Sellers OD

**Your Prescription Lenses**

We are creating a medical device in making your prescription glasses made special for you. There are **NO REFUNDS** for personal prescription eyewear; however, we will do all we can to make sure your glasses suit your needs.

**Most glasses prescriptions will need an adjustment period or require a learning curve to master the change to your visual system.** We ask that you give them at least *three to four weeks* for adaptation. If you continue to have difficulties after three to four weeks, we will gladly make any necessary changes **up to 90 days** from the date you picked up your new glasses at no cost to you. After 90 days there will be a charge to alter the prescription. *You are responsible to pick up your glasses as soon as we inform you we have received them from our lab. A delay in picking up your glasses will void any warranty.*

**Warranty Information**

Many of our frames and lenses have a warranty. You will be informed if you have a warranty on your prescription glasses based on lens coatings, frame brand, and pricing. Your warranty covers *adjustments, non-adaptations, prescription accidents, manufactures defects, and certain repairs, breaks, or scratches* ***for one full year from the date of your exam.***

You are responsible for taking care of your glasses. ***Abuse, poor handling, theft, loss, and*** ***hairline scratches which have no effect on vision*** are never covered under any warranty.

Sincerely,

*Tim Sellers OD and Staff*